

Opening times over Christmas 2018 / New Year 2019

Outgoing deliveries

Date	Last orders	Delivery to customer
Friday, 21 December 2018	Regular ordering and opening hours: For delivery BEFORE Christmas	Monday, 24 December 2018 (excl. refrigerated goods)
Monday, 24 December 2018	Last orders: 12.00 p.m. Office closure: 4.00 p.m.	Delivery AFTER Christmas (excl. refrigerated goods): Thursday, 27 December 2018
Christmas Day Tuesday, 25 December 2018	Closed	No deliveries
Boxing Day Wednesday, 26 December 2018	Closed	No deliveries
Thursday, 27 December 2018	Regular ordering and opening hours	First regular palette delivery after Christmas. First regular GDP package delivery (excl. refrigerated goods) after Christmas.
Friday, 28 December 2018	Regular ordering and opening hours: For delivery BEFORE New Year	First regular postal delivery after Christmas. First regular delivery of refrigerated goods after Christmas. Monday, 31 December 2018 (excl. refrigerated goods)
Monday, 31 December 2018	Last orders: 12.00 p.m. Office closure: 4.00 p.m.	Delivery AFTER New Year (excl. refrigerated goods): Thursday, 3 January 2019
New Year's Day Tuesday, 1 January 2019	Closed	No deliveries
St. Berchtold's Day, Wednesday, 2 January 2019	Closed	No deliveries
Thursday, 03 January 2019	Regular ordering and opening hours	First regular palette delivery after New Year. First regular GDP package delivery (excl. refrigerated goods) after New Year.
Friday, 04 January 2019	Regular ordering and opening hours	First regular postal delivery after New Year. First regular delivery of refrigerated goods after New Year.

From 3 January 2019, orders will be processed as usual.

Please note that owing to the increased volume of orders during this week, there may be delays in delivery. Thank you for your understanding.

Incoming goods		
Last delivery of refrigerated goods before Christmas	Thursday, 20 December 2018	by 12 p.m.
Last goods delivery before Christmas	Monday, 24 December 2018	by 12 p.m.
Last delivery of refrigerated goods before year-end	Thursday, 27 December 2018	by 12 p.m.
Last goods delivery before year-end	Monday, 31 December 2018	by 12 p.m.

Public holidays 2018

Christmas Eve	Monday, 24 December 2018	Open until 4 p.m.
Christmas Day	Tuesday, 25 December 2018	Closed
Boxing Day	Wednesday, 26 December 2018	Closed
New Year's Eve	Monday, 31 December 2018	Open until 4 p.m.
New Year	Tuesday, 01 January 2019	Closed
St. Berchtold's Day	Wednesday, 02 January 2019	Closed

Public holidays 2019

New Year	Tuesday, 01 January 2019	Closed
St. Berchtold's Day	Wednesday, 02 January 2019	Closed
Maundy Thursday	Thursday, 18 April 2019	Open until 4 p.m.
Good Friday	Friday, 19 April 2019	Closed
Easter Monday	Monday, 22 April 2019	Closed
Wednesday before Ascension Day	Wednesday, 29 May 2019	Open until 4 p.m.
Ascension	Thursday, 30 May 2019	Closed
Whit Monday	Monday, 10 June 2019	Closed
Swiss National Day	Thursday, 01 August 2019	Closed
Christmas Eve	Tuesday, 24 December 2019	Open until 4 p.m.
Christmas Day	Wednesday, 25 December 2019	Closed
Boxing Day	Thursday, 26 December 2019	Closed
New Year's Eve	Tuesday, 31 December 2019	Open until 4 p.m.
New Year	Wednesday, 01 January 2020	Closed
St. Berchtold's Day	Thursday, 02 January 2020	Closed

Last orders before public holidays	12 p.m.
Office closure before public holidays	4 p.m.
Last goods received before public holidays (excluding refrigerated goods: Delivery 1 day before until 12 p.m.)	12 p.m.

Mailing of reports

Mailing of automated reports from our IP:

Date	Mail of reports
Monday, 24 December 2018	Regular mailing
Christmas Day Tuesday, 25 December 2018	No mailing of reports. No processing of inbounds and outbounds
Boxing Day Wednesday, 26 December 2018	Mailing of daily and weekly reports (by 6.45 a.m.) / no mailing of reports during the day / no processing of inbounds and outbounds
Thursday, 27 December 2018	Mailing of daily reports with the same data as on 26 December 2018. Regular mailing of inbounds and outbounds.
Friday, 28 December 2018	Regular mailing
Monday, 31 December 2018	Regular mailing
New Year's Day Tuesday, 1 January 2019	No mailing of reports. No processing of inbounds and outbounds
St. Berchtold's Day, Wednesday, 2 January 2019	Mailing of daily, weekly and monthly reports (by 6.45 a.m.) / no mailing of reports during the day / no processing of inbounds and outbounds
Thursday, 03 January 2019	Mailing of daily reports with the same data as on 2 January 2019. Regular mailing of inbounds and outbounds.
Friday, 04 January 2019	Regular mailing

**Since no data will be processed on 26.12.18, there will also be no end-of-day processing.
As a result, on 27 December 2018 you will receive daily reports containing the same data as on 26 December 2018.**

**Since no data will be processed on 2 January 2019, there will also be no end-of-day processing.
As a result, on 3 January 2019 you will receive daily reports containing the same data as on 2 January 2019.**